#### **Booking conditions**

#### 1.-confidentiality of data:

In compliance with organic law 15/1999 de 13 de diciembre de Protección de datos de carácter personal, Can Solanas, informs that the personal data are included in files owned by Can Solanas, who will be the sole receiver of this information, and that their only purpose is the customer management and promotional actions, and you have the possibility of exercising your rights of access, rectification, cancellation and opposition established in law by writing to the property, Can Solanas-C \ Sant Sebastià, 48-SERINYA-(Girona)

#### 2.-times:

Of the Decree 182/2009 de la Generalitat de Catalunya, on pricing, reservations and other services Can Solanas has established the following schedule:

### - Of the room: At 12:00

The client who doesn't quit the room prior to the time it's mentioned that extends the will stay one more day if the cottage has room that free.

### -Entry into the room: Between 18:00 and 23:00

In case of need of entering from 23: 00 hours please notify in advance what will be the time of entry.

- <u>Common rooms</u> may be used by guests **from 8:00 a.m. till 01:00 tonight**, starting from this time all guests agree to comply with the rest of the users.

# 3. pricing:

Equally according to Decree 183/2009 de la Generalitat de Catalunya, on pricing, reservations and other services Can Solanas has set prices that are so exposed to the Farmhouse as a section <u>rates</u> to our website. In no event will be charged above the prices exposed and will stay throughout the stay. **All prices shown include VAT.** 

Prices of rooms and the cottage were equally according to the number of people, adults and children, that they occupy. Treatment of adults will have all the people of more than 8 years and children of all persons under that age from not including babies. The farmhouse has beds for children.

The use of the swimming pool, television, the parking, hammocks, and all the dependencies do not represent any additional fee by the host.

The services of laundry and bar will be equally pay's equally according to current prices.

### 4. payment of the invoice:

Equally according to Decree 183/2009 de la Generalitat de Catalunya, on pricing, reservations and other services that customers have the obligation to pay the prices of services rendered in the same establishment and upon being presented for payment invoice.

All the services that the client or your company perform during your stay and are not included in the price also previously reached agreements will be credited to the customer at the time of submitting the Bill. The farmhouse has accepts payment with credit cards.

# 5.-non-smoking areas:

All the rooms in the farmhouse, dining halls and rooms, no smoking is allowed, the only smoking areas are designed for outdoor areas.

# 6.-Payment of deposit or earnest waiver:

Of the Decree 182/2009 de la Generalitat de Catalunya, on pricing, reservations and other services that the House Can Solanas has established the following pay deposit: 25% on the total price of the reservation.

#### 7. cancellation:

Equally according to Decree 183/2009 de la Generalitat de Catalunya, on pricing, reservations and services, when the cancellation takes place within the 10 days preceding the date of occupancy of the room leads to the following penalties:

- to Reserve by 2) or less days, 50% of the total price of stay.
- b) Reservation for more than 2 days and up to 7 days, the 35% of the total price of stay.
- c) Reservation for more than 7 days, 25% of the total price of stay.

The above penalties are not equally applicable when cancellation occurs due to force majeure, duly accredited.

The person who is entitled to cancel the confirmed reservation without **any penalty**, provided it is done before the **10 days before date of arrival**, unless otherwise stated in the Covenant. "

### 8.-Rescabalament to waive part of the stay:

Equally according to Decree 183/2009 de la Generalitat de Catalunya, on pricing, reservations and customer services, when the farmhouse, quit the room prior to the date until which had reserved, or arrive later than the start of the reservation, the farmhouse will charge the customer the **40% of the total services reserved** remaining to use.

# 9.-Rescabalament to renounce part of the total seats of reservation:

Equally according to Decree 183/2009 de la Generalitat de Catalunya, on pricing, reservations and customer services, when the farmhouse, fails to comply all seats reserved, the farmhouse will charge the customer the **40% of the total seats not occupied**.

# 10.-Responsibility of stolen:

The House is not responsible for the objects in general and of particular value, you can let the guests in the rooms or any other dependence the farmhouse. It's advisable to all hosts that are not part of the valuables that must run during your stay in the House.

### 11.-liability of children under the age of age:

Is the responsibility of parents, guardians or chaperones of children of their age, seeking safety at all times the attention they require.

#### 12.-compensation for damages caused by the customer in the establishment:

The customer is responsible for any damage that may cause him or any companion to the facilities or the establishment of the furniture.

The House reserves the right to pass on all damage sustained by the customer's invoice.

- 13.- The House calls on all its guests comply with basic standards of sustainable tourism.
- **14.-** The only woman serving people hostatjades in your establishment, in no event will provide services to persons not stored. Guests will be invited to its known to use the facilities of the House but always under explicit request.
- 15.- The House does not accept pets except prior agreement.